# G.A.I.C. Minutes March 16, 2005

**Attendees:** Gwen Thorpe, Jim Langtry, Trish Owen, Brian Pillard, Diane Gonzolas, Doug Thomas, Michelle Zulhke, and Terry Lowe

# **Approval of Minutes**

There was not a quorum at the meeting, thus minutes from last months meeting were unable to be approved. Doug asked if there were any changes to the minutes from the February meeting. Trish updated everyone on the Appointments (see Appointments heading for details).

#### **Statistics:**

### Web Trends (NT Stats)

Although February has fewer days than January, there were still 8.3 million NT Server hits. The daily statistics were quite high.

# Other Platforms

The Multiprise was right at 1.5 million. The IMS server was up from last month at 1,050,000. The CJIS platform hit 300,000 for the first time. About 28,000 accident reports were downloaded which was down 5,000 from January (most likely weather related). The Assessor had 1,060,000 on the mainframe.

#### ePayments:

We processed \$131,000 net, \$134,000 gross, taxes comprised \$100,000 of the total. That gives us 4.3 million dollars in total collections over the internet from inception to date.

We still have not switched over to the new vendor. The people from Wells Fargo called to find out what is going on. We let them know that the city has been ready for the cut over for months. To our knowledge Terry Adams has not seen the reporting side of Epos yet. Until Terry Adams knows how to balance his books and how to operate the new system, he is not going to tell IS to flip the switch. Two weeks ago Wells Fargo said they would do this. It still has not been done. Thus, we will probably have another big month at the current flat rate (\$30 fee for payments made with credit cards). On the other side, this new service will allow you to make payments from your savings account, write an e-check, as well as choosing between four credit cards instead of two. The checks only cost \$3.00, where a credit card payment would be charged a 2.5% fee. Though, the e-check creates some liability, because they can bounce like a regular check. In this event all you have to do is put the tax liability back out there.

#### **Appointments:**

Rick Hoppe has been hired to replace Corrie Kielty. He will start April 1, 2005. Doug will check with Rick on the status of Jim Lamphere's re-appointment after he gets settled into his new position. Michelle Zulhke, Rita Dey, and Trish Owen have been approved (one year appointments) on the city side. The county approvals are still in progress.

Action was taken by the council on the 28th. Trish Owen was reappointed on resolution 83216,

Michelle Zulhke, and Rita Day were appointed on 83217. Corrie normally sends out a letter from the Mayor's office with this information. Rick should be sending out the information once he has started. Rick can hopefully let us know the status of Larry Anderson from Allstate, as well.

# **Transition of Web Maintenance/Coordination Efforts:**

We will be sending emails out to everyone to let them know where to direct their Web help requests. Heather will continue to do web stuff for the Mayor's office, and the Mayor's divisions; CIC, Aging, Affirmative Action, Women's Commission, and Human Rights.

# **InterLinc Survey Template:**

We are creating a new survey system so everyone will be able to create their own surveys without having to get a hold of IS. Every department will have the ability to build their own surveys. They can be private with a password, or public. We did not want to have an outside host because of the medical questions that the Health Dept. deals with. The surveys will be date sensitive. IS will not have to administrate them at all. People may fill out duplicate surveys, it is the same risk as a television call in survey. Though, the private surveys (password protected) could be assigned a unique number and once recognized it will not accept a second survey.

#### **ACTION Project Update:**

ACTION: "Acting with Citizens to Improve Our Neighborhoods", as more and more time goes by it looks as though this may be an in house developed oracle solution. We can give Accela another week, after that we are going to have to go build it. Initially Accela was working well with us but now they are dragging and not offering what they had lead us to believe we would get.

## **Annual Report:**

We will be sending 2004 Statistic on NT server, Web hits, and the User Session page. The graphs will also be included. Doug asked that everyone let him know if there is anything else to include in the annual report. The report will be distributed in the next couple weeks.

## **Legislative Update (LB 490 and LB 565):**

Evidently LB 490, which included the ability to withhold GIS data and access for security purposes, was referred to the Attorney General. As far as anyone knew these bills have not yet been passed.

## **Other Business:**

There was no new business.

#### **Next Meeting:**

April 13, 2005